

Why Choose Burtons Repair Centre?

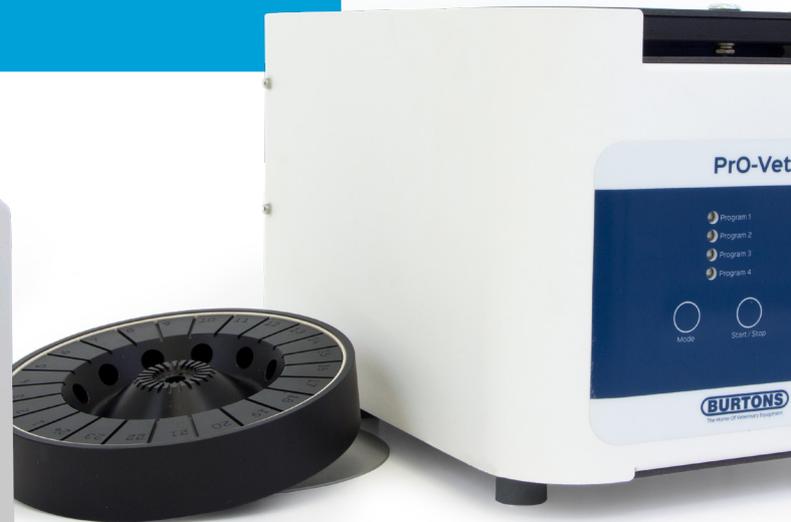
Here at Burtons we have been providing service support to the veterinary industry for over 35 years and our dedicated team of experts have a wealth of experience in all equipment disciplines.

The in-house repair centre service is designed to provide a fast, effective and informative process to minimise practice operation down time.

- Free, no obligation quotation upon inspection (Exemptions may apply, please see below)*
- Any 'individual item' received, where the value of repair is below £150 will automatically be carried out unless the 'quotation tick box' has been selected on the repairs form

Step-By-Step Process

1. Package your equipment suitably and include a completed repair centre form
2. Send us the item via your chosen postage method, clearly marked FAO Burtons Repair Centre to the below address.
Burtons Repair Centre, Burtons Medical Equipment Ltd, Units 1-9 Guardian Industrial Estate, Pattenden Lane, Marden, Kent, TN12 9QD
3. Upon receipt our team will enter your item onto the system and carry out an initial inspection. *Some items may incur an inspection fee due to the time taken to diagnose the fault. If the quote is accepted then the fee will be waived.
4. If a quotation has been requested we will contact you with the relevant cost, if not then repair/ service works will commence
5. Once complete your item/s will be despatched



For more information on our services please call us on 01622 834375

Repairs Form

Please complete and return this form along with the item/s for repair, specifying exact faults/requirements to ensure your equipment is returned promptly.

A **Date:** _____

Practice Name: _____

Address: _____

B **Contact Details:** Including at least one contact name and preferred method of contact

Name: _____

Phone: _____

Fax: _____

Email: _____

C **Purchase Order No:** Please list purchase order number/s if applicable

D **Please List Items Being Returned:** (please include any serial numbers)

E **Required Service:**

Any 'individual item' received, where the value of repair is below £150 will automatically be carried out unless the 'quotation tick box' has been selected on the repairs form

Calibration

Service

Blade/ Scissor Sharpening

Repair (See Section F)

Important: Please tick this box if you require a quotation before work commences on any individual item over the value of £150

F **Full Description of Reported Fault/ Faults:**

